

Testimonial: Airservices Australia

PCM is gold for Airservices Australia

Background

Airservices is a government owned organisation providing safe, secure, efficient and environmentally responsible services to the aviation industry.

Airservices safely manage 11 per cent of the world's airspace where there are more than 4 million aircraft movements carrying more than 156 million passengers annually. Working under pressure is a daily 'normality'.

Training

Initially individual staff members attended KCO's public PCM seminars. They were so enthusiastic about PCM that specific management teams have been asking us to deliver in-house team development programmes for the past 6 years.

Due to the good initial response, the integration of PCM training broadened quickly and spread into other parts of the organisation, such as Zurich Academy in Bonn/Germany, HR, Group Learning & Development, Group Controlling, Talent & People Development.

Results

The ongoing PCM training is helping the organisation to improve their corporate culture and to improve managers' interactions with each other.

The former Manager Safety Services sent us a testimonial saying:

"PCM is like no other course. It gives you the tools to do something with the knowledge you gain, unlike pretty much every other management / 'discover yourself' course I've ever been on.....and that's a lot!!!"

"PCM is societal gold in this sometimes crazy world!!!"